

Computers Plus - how customers opt in to text messages

Computers Plus, Inc. · 301 RHL Boulevard Suite 2, Charleston, WV 25309 · (304) 744-1832

Customers opt in **only in person, at device drop-off**, on our check-in form. The customer sees their mobile number and an optional checkbox (unchecked by default), checks it if they want texts, and signs. The same opt-in section and signature print on the customer's repair receipt. Leaving the box unchecked does not affect service.

Opt-in language on the form (verbatim):

Yes, text me at the mobile number above. By checking this box and signing, I agree to receive SMS repair status updates, quote approval requests and pickup reminders about my repair from Computers Plus. Message frequency varies. Msg & data rates may apply. Reply STOP to opt out, HELP for help. Consent is not a condition of purchase. Your mobile information will not be sold or shared with third parties for promotional or marketing purposes. SMS Terms: <https://comppluswv.com/sms-terms/> Privacy Policy: <https://comppluswv.com/privacy-policy/>

Confirmation text sent right after opt-in:

Computers Plus: You're signed up for repair updates for ticket #12345. Msg frequency varies. Msg & data rates may apply. Reply HELP for help, STOP to opt out.

1. Check-in form on the in-store iPad (before the customer opts in)

5 · Customer authorization (optional)

Repair Policy

- Estimates and inspections carry a minimum \$49.00 fee. If you approve the repair, this fee is applied toward the cost of the repair. If you decline the repair, the \$49.00 fee is due at pickup. This fee does not apply to Apple devices covered by Apple's warranty or AppleCare.
- Warranty repairs must be accompanied by proof of purchase.
- We will notify you when your repair is complete.
Check your repair status anytime at the link or QR

APPROVE REPAIRS UP TO (OPTIONAL)

\$

Blank: no pre-approval - we contact you with the quote.

TEXT MESSAGE UPDATES (OPTIONAL)

Mobile number: **(304) 555-0100**

☐

Yes, text me at the mobile number above. By checking this box and signing, I agree to receive SMS repair status updates, quote approval requests and pickup reminders about my repair from Computers Plus. Message frequency varies. Msg & data rates may apply. Reply STOP to opt out, HELP for help. Consent is not a condition of purchase. Your mobile information will not be sold or shared with third parties for promotional or marketing purposes. SMS Terms: <https://comppluswv.com/sms-terms/> Privacy Policy: <https://comppluswv.com/privacy-policy/>
Optional - not required for service. Leave unchecked if you do not want texts.

CUSTOMER PRINTED NAME

CUSTOMER SIGNATURE

Clear signature

By signing, the customer agrees to the repair policy and pre-approves the repair up to the amount shown (and, if the text box above is checked, to receive the text messages described). Skip to check in without pre-approval.

Create ticket

Mobile number field, SMS consent checkbox unchecked by default with the full opt-in language, printed name and signature line.

2. The same form, completed and signed by the customer

5 · Customer authorization (optional)

Repair Policy

- Estimates and inspections carry a minimum \$49.00 fee. If you approve the repair, this fee is applied toward the cost of the repair. If you decline the repair, the \$49.00 fee is due at pickup. This fee does not apply to Apple devices covered by Apple's warranty or AppleCare.
- Warranty repairs must be accompanied by proof of purchase.
- We will notify you when your repair is complete.
Check your repair status anytime at the link or QR

APPROVE REPAIRS UP TO (OPTIONAL)

\$

Blank: no pre-approval - we contact you with the quote.

TEXT MESSAGE UPDATES (OPTIONAL)

Mobile number: **(304) 555-0100**

☒

Yes, text me at the mobile number above. By checking this box and signing, I agree to receive SMS repair status updates, quote approval requests and pickup reminders about my repair from Computers Plus. Message frequency varies. Msg & data rates may apply. Reply STOP to opt out, HELP for help. Consent is not a condition of purchase. Your mobile information will not be sold or shared with third parties for promotional or marketing purposes. SMS Terms: <https://comppluswv.com/sms-terms/> Privacy Policy: <https://comppluswv.com/privacy-policy/>

Optional - not required for service. Leave unchecked if you do not want texts.

CUSTOMER PRINTED NAME

CUSTOMER SIGNATURE

Clear signature



By signing, the customer agrees to the repair policy and pre-approves the repair up to the amount shown (and, if the text box above is checked, to receive the text messages described). Skip to check in without pre-approval.

Create ticket

Customer checked the box, printed their name and signed.

3. Printed repair receipt the customer signs and keeps

COMPUTERS PLUS

ESTABLISHED 1980

301 RHL Boulevard Suite 2, Charleston, WV 25309
(304) 744-1832 · comppluswv.com

Authorized
Service Provider

CUSTOMER RECEIPT · TICKET
110
Dropped off 10/23/2026 8:07 AM

CUSTOMER
DEVICE
PROBLEM
LEFT WITH US

Pat Sample
Dell Desktop · SAMPLE - 0001
SAMPLE - will not power on
Device only

CHECK-IN ESTIMATE

Estimate provided after
diagnosis

Minimum estimate / inspection fee
\$49.00 - applied toward the repair if
approved

Policy signed - no pre-approval:
we call with the quote.



REPAIR POLICY

- Estimates and inspections carry a minimum \$49.00 fee. If you approve the repair, this fee is applied toward the cost of the repair. If you decline the repair, the \$49.00 fee is due at pickup. This fee does not apply to Apple devices covered by Apple's warranty or AppleCare.
- Warranty repairs must be accompanied by proof of purchase.
- We will notify you when your repair is complete. Check your repair status anytime at the link or QR code on this receipt.
- Please bring this receipt or your ticket number when picking up your equipment.
- Equipment not picked up within 30 days of completion notice may become the property of Computers Plus, Inc.
- Repairs are covered by a limited 30-day parts and labor warranty.

☒ Text updates (optional): Yes (opted in 10/23/2026) · Mobile: (304) 555-0100

Yes, text me at the mobile number above. By checking this box and signing, I agree to receive SMS repair status updates, quote approval requests and pickup reminders about my repair from Computers Plus. Message frequency varies. Msg & data rates may apply. Reply STOP to opt out, HELP for help. Consent is not a condition of purchase. Your mobile information will not be sold or shared with third parties for promotional or marketing purposes. SMS Terms: <https://comppluswv.com/sms-terms/> Privacy Policy: <https://comppluswv.com/privacy-policy/>

CUSTOMER SIGNATURE - I AGREE TO THE REPAIR POLICY
AND, IF CHECKED, THE TEXT UPDATES ABOVE



DATE

10/23/2026

Customer receipt section of the printed 8.5x11 repair tag.

REPAIR POLICY

- Estimates and inspections carry a minimum \$49.00 fee. If you approve the repair, this fee is applied toward the cost of the repair. If you decline the repair, the \$49.00 fee is due at pickup. This fee does not apply to Apple devices covered by Apple's warranty or AppleCare.
- Warranty repairs must be accompanied by proof of purchase.
- We will notify you when your repair is complete. Check your repair status anytime at the link or QR code on this receipt.
- Please bring this receipt or your ticket number when picking up your equipment.
- Equipment not picked up within 30 days of completion notice may become the property of Computers Plus, Inc.
- Repairs are covered by a limited 30-day parts and labor warranty.

☒ **Text updates (optional): Yes (opted in 10/23/2026) · Mobile: (304) 555-0100**

Yes, text me at the mobile number above. By checking this box and signing, I agree to receive SMS repair status updates, quote approval requests and pickup reminders about my repair from Computers Plus. Message frequency varies. Msg & data rates may apply. Reply STOP to opt out, HELP for help. Consent is not a condition of purchase. Your mobile information will not be sold or shared with third parties for promotional or marketing purposes. SMS Terms: <https://comppluswv.com/sms-terms/> Privacy Policy: <https://comppluswv.com/privacy-policy/>

CUSTOMER SIGNATURE - I AGREE TO THE REPAIR POLICY
AND, IF CHECKED, THE TEXT UPDATES ABOVE

DATE



10/23/2026

Close-up: checkbox, mobile number, full opt-in language, customer signature line and date.

SMS Terms: <https://comppluswv.com/sms-terms/> · Privacy Policy:
<https://comppluswv.com/privacy-policy/>

Images show sample data only (customer "Pat Sample", (304) 555-0100), not a real customer.